

Policy for Aaron Carter's Studio

Welcome! Thank you for joining my studio!
Revisions effective 08/31/2023

Beginning Lessons

- All students are required to provide their own instrument, as well as recommended materials. A shoulder rest and a 3 ring binder are required.

Punctuality & Attendance

- It is very important for students to arrive on time for their scheduled lessons. Lessons are scheduled back to back; therefore, I am unable to run into the next student's lesson time.
- If you are more than 15 minutes late for lesson, your lesson may be cancelled.
- Consistent attendance is vital to success. With this in mind, please attend all scheduled lessons.
- It is REQUIRED that all students 18 & under attend the FREE group class that takes place every 1st and 3rd Saturday (during the school year) from 10:00am-11:00am. You will be amazed at how much this will help your playing, and it is vital to your success as a player.
- It is REQUIRED that all students attend the yearly recital at the end of the school year.
- If you are accepted in to Fiddlocity, It is REQUIRED that you attend all practices and performances.
- If you have taken lessons in the summer and continued through the school year, you will be given first priority for scheduling. When we switch to summer schedule, you will be given the option to have the same spot as the summer before as long as I am able to do so.

Tuition & Payment

- All lessons are \$45.00 per half hour. (discount applied for monthly & semester payment)
- Lesson tuition of four weeks is accepted in monthly installments (auto-pay) or semester payment and must be paid by one week prior to lesson time. No lesson will be given if tuition is not prepaid. If you pay by semester, it will be assumed that you are continuing to do so when the semester is over, and you will be billed accordingly. *If you plan on switching to monthly payment after the semester is over, please let me know ahead of time. (at least one month in advance)*
- If you are having less than four lessons a month, you will be required to pay the single lesson rate
- If payment is late, a \$15 late fee will be added to the tuition.
- Payment must be made at www.aaruncarter.com/lessons the week before the new month/semester starts.
- If you are on a semester plan, and you pay at least 5 days early, you will receive a free lesson.

Cancellations

- Please let me know if you need to cancel or reschedule **24 HOURS BEFORE** lesson time. Any lesson that is canceled without 24 hour notice is not guaranteed a make-up lesson.
- If you cancel a make-up lesson, you will not be given the option to reschedule it.
- **If the student cancels a lesson, there are two options**
 - reschedule for another time within the same week (only if available)
 - do a double lesson the next week (if available)
- **If neither of the options above are possible for any reason, we will not make up the lesson, and you will be charged for the lesson.**
- **If you are behind 4 or more lessons, your account will just be paid one month in advance, and make up lessons will not be necessary**
- **If you choose to stop payment while you are gone, your spot will not be held.**
- **If the teacher cancels a lesson**, you can choose from the above options, or if scheduling doesn't allow for those options, we can add the lesson on to the end of the paid month/semester. Lessons canceled by the teacher WILL ALWAYS be made up.

Lessons While I am Traveling

- Sometimes I have to cancel/reschedule lessons due to travel. Traveling is part of my job, and it is expected that all students are understanding of this. Every trip I take is for educational enrichment so I can better serve you!
- If I am traveling or out of town, I sometimes do lessons online. This is a firm policy. Online lessons work extremely well. I have many students that are out of state, and I have a specific system for doing these. This will also work if you are traveling or out of town!

Groupon & Pre-Paid (not auto-pay) Students

- Groupons can only be used for new students. You cannot use more than one Groupon for the same student
- If you have purchased a Groupon, or are on a pre-paid plan, **you must use all lesson credits within 4 or 8 weeks** (depending which package you have purchased)
- If a missed lesson is a result of Aarun missing the lesson, your account will not be charged.
- If you have to miss a lesson within the 4 or 8 weeks, you *may* be given an opportunity to make up the lesson within the same week of the missed lesson.(if the schedule allows) If you can not make up the lesson within the week, your account will be charged for the lesson.

Scholarship Students

- If you are selected for a scholarship rate (less than \$138/month), you must use your lesson credits within 4 or 8 weeks (depending on your scholarship).
- If a missed lesson is a result of Aarun missing the lesson, your account will not be charged.
- If you have to miss a lesson within the scholarship period, no make-up lesson will be given.
- **If you do not give a 24 hour notice for lesson cancellation, your scholarship may be reconsidered.**
- Please consider yourself privileged to have received a scholarship, and act accordingly.
- Scholarship students are REQUIRED to attend all group classes and performances.
- Aarun reserves the right to discontinue a scholarship rate at any time.

Referrals

- If you refer a new student to Aarun's studio, you will receive a free lesson credit

Termination & Refunds

- If the student decides to discontinue lessons prior to the completion of the month, no refunds will be given for lessons not taken.
- **One month notice must be given prior to discontinuing lessons.**

Upon enrollment and receipt of this lesson policy, the student and parent/guardian agree to the above terms.